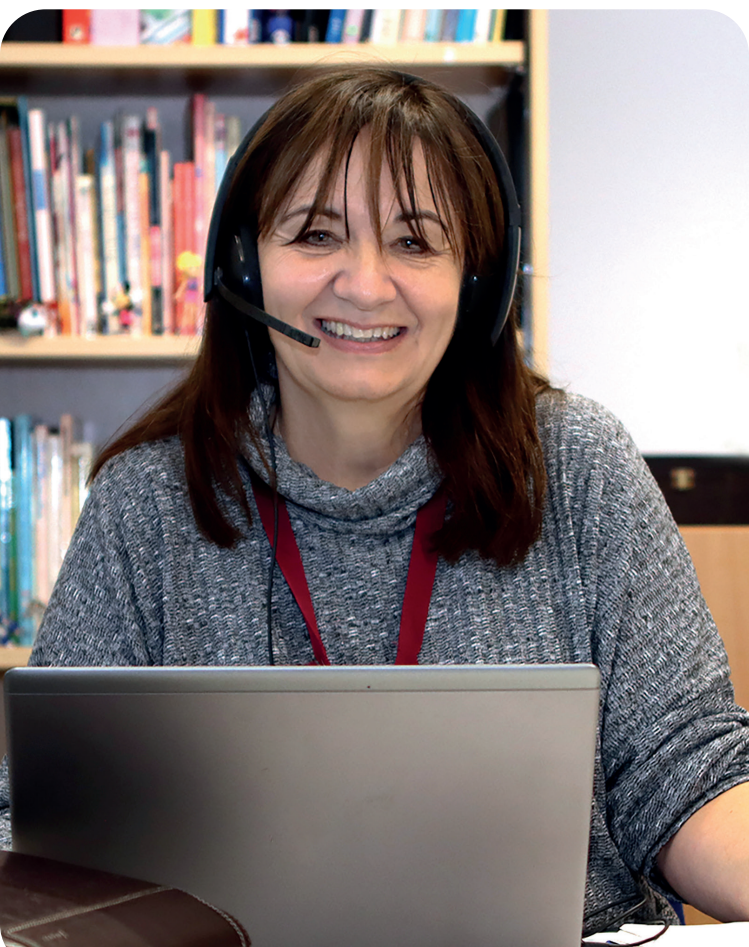




Clinical Advice Line

01245 455478

Call now for information about hospice care, advice on managing symptoms and other needs relating to life-limiting illness.



What is the advice line?

The advice line provides access to a palliative health care professional.

Who can access the advice line?

The advice line is available to;

- anyone who has or is affected by someone who has a progressive life-limiting illness.
- any health professional involved with a person affected by life-limiting illness.

When is the advice line available?

The advice line is available between 08:00 - 20:00, 7 days a week.

When should I call the advice line?

- If you require information regarding hospice care and support.
- If you need advice on symptom management.
- If you have concerns about symptoms that need to be addressed.
- If you need reassurance for someone who is anxious about a change in their condition.

Please note: This is **NOT** an emergency service. If urgent medical attention is required, please contact your GP in the first instance. If it is outside your GP's normal working hours, you will need to contact NHS 111.